

NICHOLAS J VENENGA

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<https://linkedin.com/in/nickvenenga>

Education

Miami University – Oxford, OH

Graduation in May 2017

Bachelor of Science in Computer Science –
Minor in Information Systems and Analytics

Work Experience

First Miami Student Credit Union – Oxford, OH

March 2015 – Present

Chief Information Officer (*unpaid internship*)–

- Analyze security and improve information security policies
- Work with managers and directors on five committees to improve business processes with IT
- Attend executive and board meetings to discuss and report on the credit union's technology
- Oversee and work alongside four individuals to develop and implement technological solutions

JP Morgan Chase & Co – Columbus, OH

July 2016 – August 2016

Summer Technology Analyst –

- Collaboration with existing teams to facilitate project progress
- Java Spring cloud native application that runs on Cloud Foundry in collaboration with another local intern and two other interns working in New Jersey
- PHP application performance analysis using profiling tools including cache grind variant and SQL performance tools for query optimization

Miami University – Oxford, OH

April 2014 – September 2016

Phone Analyst –

- Improved troubleshooting and service documentation
- Train new employees on policy and procedure
- Maintain consistent performance under pressure (during Fall startup with a 1400% increase in open tickets and 36% of the normal student staff level)
- Respond to and monitor email ticket queue and phones

Cardinal Health – Dublin, OH

May 2015 – July 2015

Enterprise IT Intern –

- Transformed operational data to usable information
- Analyzed customer usage patterns of \$1b ecommerce website
- Guided testing and development decisions for new ecommerce platform

Skills

- Computer networking (Cisco, pfSense)
- Virtualization (Hyper-V, VMware Workstation, VirtualBox, OpenStack, Cloud Foundry)
- Server operating systems (Windows Server, Ubuntu Server, RHEL/Centos)
- Web server stacks (Apache/Nginx/Varnish/PHP/Python/Java)
- Databases (MySQL/SQL Server)
- Email servers (Postfix/Dovecot/SpamAssassin)
 - nick@venenga.com runs on a personal Ubuntu Server running inside Hyper-V

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References

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Computer Science Professor at Miami University

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